

NORTHWAY MEDICAL CENTRE

Friends and Family

Test Results

(January 2017)

Thank you for your
feedback via the
Friends & Family Test

*During January
2017,*

we received the

following

responses:

Q1) How likely are you to recommend our service to friends and family if they needed similar care or treatment?

Extremely Likely	Likely	Neither likely or unlikely	Unlikely	Extremely unlikely	Don't know
129	13	3	1	2	2

Q2) What was good about your experience today?

“Doctor very engaging and explained everything in simple understandable language”

“I was seen promptly & was very satisfied with my experience today at the Northway Medical Centre”